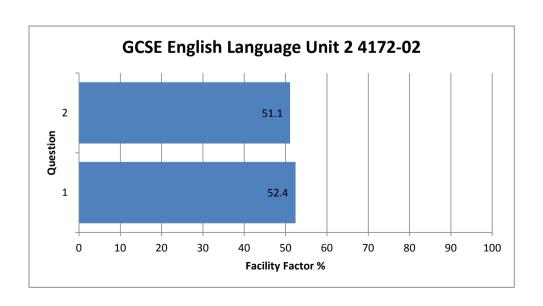


WJEC 2014 Online Exam Review

GCSE English Language Unit 2 4172-02

All Candidates' performance across questions

?	?	?	?	?	?	?
Question Title	N	Mean	SD	Max Mark	F F	Attempt %
1	66989	10.5	2.8	20	52.4	99.9
2	66646	10.2	3.1	20	51.1	99.4



Answer Question 1 and Question 2.

In this unit you will be assessed for your writing skills, including the presentation of your work.

Take special care with handwriting, spelling and punctuation.

Think about the purpose, audience and, where appropriate, the format for your writing.

A guide to the amount you should write is given at the end of each question.

1. Last weekend you had to travel by train. The journey was disastrous and ruined your day.

You decide to write a letter of complaint to the train company, making a convincing case for a full refund.

Write your letter. [20]

The quality of your writing is more important than its length. You should write about one to two pages in your answer book.

	English language - Whiting - Unit Q.
1	
	Tuesday 3rd June 201
	Dear Sir/Madem
	of a full refund for my train journey home iast weekend:
8	I was extremely appauled with my expenence using your train company and would like to discuss why a full refund would be necressary
	The Services your company after to passengers is at a ridiculous standard The staff who work on your trains have load attitudes and are very rude. I do not feel as though it
	18 acceptable for passengers to be laughed at by a number of your staff because of their app-
	how I was being stared at.

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	IF your staff hadne already caused
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	innaprophate for example i remember
	asking a member of your staff for
	à CUP OF tea OF which I could see
	on the refreshment trolly not too
	for away from me. The response i
	recieved was 'work' and whon I did
	finally reacte what I had asked for
	it was practically thrown at me.
	Half of the tea had spirt on my
	shirt however I was happy to see
-	Past that.
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	unfortunately i didn't recieve an
	has persuaded me to demand a refund
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	over the different good citation.
	I hope you understand my reasons
	for my demand and I advise you to
	have words with your staff about
	manners as the shirt I was wearing
	Got stained and rulined my interview
	i hold later that day.
	Yours forchally,
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Tuesday, 3rd June 2014 Dear Sir. I am writing to you to inform you that I am not very pleased with my . train journey last weekend and therefore I wish to make a full complaint and have a full repund. Firstly, lost weekend I was on my way to expord for a job employment Interview. I had to be there on time for exactly 12:00pm. Therefore, I decided that the quickest way to travel was by train. I purchased a train ticket to Oxford, which was £18.75 and time for the train to arrive was 10:00am. began waiting for the train at around 9:30am and about 9:53am an announcement was made through the tonoid stating that "the 10:00am train to Oxford has been delayed for I hour. I got very disso pointed with the fact no apologie was made or any excuse what so ever towards why the train has been delayed.

Secondly, the train to Oxford arrived at 11:06am, which was a little later than it was supposed to arrive. I board the train and Sat looked of The have small brown crums pobric and the table had Sticky texture. I looked under the table and I could see a parade or chewing aum stuck to the surface and bar wroppers on the ploor I paid a rather expensive 618.75 the train ticket, I would have expected a oleaner environment for my journey Thirdly, it was about 15 minutes into train journey and all of a Sudden. ain made an emergancy stop everybody was told to evacuate the train. Everybody quickly suppled along with their miserable Tooking paces and went outside We were stood outside in the rold, waiting for a response towards whate happening and Stage mode? Communication with the passengers telling what had happened. The time was now 12:02pm so I were was now late for my interview which I was not happy about. I hope you take into consideration how disastrous my train journey was, how it ruined my day and will therepore provide me with a full refund.

Question number

Nours faithfully:

Leave Blank

Tuesday, 3rd June 2014 Dear Sir I am writing to you to inform you that I am not very pleased with my train journey last weekend and therefore I wish to make a full complaint and hoire a full regund. Firstly, lost weekend I was on my way to expord for a job employment had to be there on time for exactly 12:00pm. Therefore, I decided that the quickest way to travel was by train. I purchased a train ticket to Oxford, which was £18:75 and the train to arrive was 10:00am. began waiting for the train at around 9:30am and 1 about 9:53am an announcement was made through the topold stating that "the 10:00am train to Oxford has been delayed for I hour." I got very discapointed with the fact no apologie was made or any excuse what so ever towards why the train has been delayed.

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Question number

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1.	
	Dear train line
	I am wrighting to you to complein
	about the bornible brain journey I haid
	and wrighting to you to complein about the horrible brain journey I had with your company the past weekend.
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	tickets olicint secure or seat, their was
	to many people in each part of the
	Even women with small children
	and knocked about even the babys
	and knoded about even the babys
	in the prams where in dangerous
	places each time the train stopped
	but their was no room to even move
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	to people Still crammed on the train making it have to breath and
	lancial a language and where shoulting
	horribly humid people were Shouting and complaining, arguing with each
	obher Swearing and even hitting
	one another over the Children in the prains.
	the brain Journey ruined mine and
	my familys whole day out the
	Children full afford Without Cond
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	Scared if they got lost and to be
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Answer Question 1 and Question 2.

In this unit you will be assessed for your writing skills, including the presentation of your work.

Take special care with handwriting, spelling and punctuation.

Think about the purpose, audience and, where appropriate, the format for your writing.

A guide to the amount you should write is given at the end of each question.

2. 'Teen View', a magazine for teenagers, wants to publish lively reviews from its readers. Write a review of a film or TV programme you have watched, or a book you have read.

Write your review. [20]

The quality of your writing is more important than its length. You should write about one to two pages in your answer book.

2	Something Borrowed!
	Something Rorrowed is a fum i recently watched on TV. The fum is about an intelligent girl who let the love of hor life slip into the sight of her bestfrend.
	The two were quiddy an item and got engaged however things charge throughout the film and hearts are broken!
	The main character Rachol who stul loves hor bestfronds Ficince let sip to her old Crush on hun which Causes confusion as he felt the same Rochel and the man she loved bex, began a secret affair behind her bestfrends loads.
3 8	As the Aum goes on the Rachol and Dex are clearly in love. Unportainately in a few days time Dex is to be marned to rachols bestfinend. Could a happy ending be in store? Dexed leaves his flance hoartbroken when she discovers him at hor bestfinends house after he called of the wedding.

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	Something Borrowed is a cute love
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	to pit a smile on evening pross.
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	do. Sequence prendes samo cherence. Attempt to adapt style to cucunence
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The TV programme that I have chosen to review to Scrubs. Scrubs & a comedy series following ale mishaps of a group of fictio narractive of Pr John The programme uses flashbuiles an entainings to progress Chrinackens: he show consists of seven major charactters, all of whom have significance he main character wo Dr John 50 Dorige It is from his perceptions and Thoughty ancet be stories in each episoder is told the is a very quinky character, prone to day cleaning and performing various children with his best triend and surgeon Dr. Chris Turu. Live DD, Fory is child'sh, and, dispite his challenging job as el sorgeon still mainciges to be slightly dim - witted, why and porian are accompeinsed by their tendle finend Reid and Dorian's relationship very often becomes sangedy intimate, which is mayor part of the series plot he three doctors are wentoned by he surly and cynical Dr Perry Cox. D conscart agrical and sarcastic comments towards the clockers, and insutance on veterring to various female names, such to morell 10 often sevies, providing densko moral

many of De doctors. As a result, cox has equined be respect of most of the staff of the mospital, and his threatent vants about seemingly minor things provide one of the shows textrest elements sometimes; make Plot lines; Saves has many plot lines one of the major plot lines is the on/off relations hip between this and SD. Their regular break ups add conflict into the dynamic	ta de la companya de
Macher plot line is the marricine because Turk and his wife Carloi, who is a his- point nurse at the hospital. Their meuro laye consistently goes through Evoubles, guth as when Tohn is absend to buy a view car, but instead buys thee scooters, or when Carloi accidentally loses their taxicler mied doct Rowdy showings and is forced to find a to prevent a serious conflict. As you can see, the averyce means couldy revolve around minor things and often sout themselves out.	
Finally, "De velationships between Dr Co- eind both his student 5D and his boss Dr Bob Kelso provides a plot. Cox is often cold to 5D, and seems to consistently put him clown, by eating him girls name etc., Despite Mis, he often provides support to 5D in dank times, even if at first he looks like he doesn't care, the disp has a complet relationship with his Boss Dr Kelso, Te towo seem	

_	cynicism and savacastic humour, Despite
4	Dris, Ply ere often at odds. Nelso seems to have little regard for morals or
	for people's feelings, and this contracts
	impressions, does hold people's leekings
	ia myr object or
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т .	general Mishaps of the elys functional
	hospital serve to create a show that weeks you laughing.
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	Borubs can be writched on Elfrand also on netflix any like.
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2	The TV programme that I have chosen to review is Scrubs.
	Scrubs to a comedy series following the mishaps of a group of fictional doctors in a hospital, all bold from the narrative of Dr John J. D. Dovicin. The programme uses flashbacins and evenuals to progress the story.
	The show consists of seven major charac- ters, all of whom have significance.
	The main character wo Dr John 'SD' Dorig
	Oncet be stonies in each episodes (3) told the is a very quinky chancecer, prone to day cheaming and performing varyous
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	surgeon Dr Chris Turu, hive SD, Fory is child'sh, and, dispite his challenging job
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•	major part of the series plot lines.
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5	comments towards be clockers, and lus
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e ^	3 crubs can be westered on Et and also
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	Writing is our tained. 10
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2.	Is Harry Potter really worth watching?
•	By
45	Harry Potter has a series of 8 films in total and each one is said to be 'spectacular' Ha
	Harry Potter is a story of a young wizard, who's parents died when he was a child, hos been taken in for care with his non-wizard relatives. The family raise Harry from a child but treat him similar to a servant, arting like he's not one of their kind.
5	Each film has a different story to it with different adventures to stop the evil and mysterious things that happen within Hagwarts.
	In each film, there is an evil and dark wizard, named 'Voldermort' who seems to lurk within the shadows orther arch for Harry Potter. The pilms are within Harry's prespective but he isn't telling the story. All of the pilms link up with

	one another so you have to watch
	understand the Scenario.
	VIJOEISTAID LIE SLENATIO.
1	Many teenagers enjoy watching the
	Harry Potter films as they describe
	Harry Potter films as they describe them with being 'excellent' and 'magnificant. The films are very enjoyable to watch as none of them tend to 'bore you
	as none or them tend to hore you
i	out?
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	Within the fourth Harry Potter film, the Goblet of fire, the actor Robert plays
	a character named Sednick Diggery. The
•	actor is very well known as he has
	stamed in the Twighlight Sagas so
	wonting to see as 'and looking
	many of the teenage girls will be wanting to see as 'good looking vampine play out as a wizard.
	The end of the film series breaks
	out with Harry trying to destroy Lord Voidermort in his quest to find
	the hororokses. A big hattle takes
	place at the Hogwards school which
	eventually leads up to a 'happy ending.' The very end shows Harry and his Friends
	15 years later taking their children onto
	15 years later taking their children onto the train to Hogwarts. This opens a new door to possibly bring out
3	even more odventures that the upon
	even more odventures that the Harry Potter fans would love to See.
	Overall the Harry Potter films can
	be for everybody. The involve fantasy odventures, war and even the 1900d
	looking boys that the teenage girls will

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	love and admire.
	So whether you like the idea of witards or not, you can wotch the family Harry Potter films and See if they're for you.
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	Constitution of the state of the
	formily Harry Potter Films and See if
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	Many teenagers enjoy watching the
	Harry Potter films as they describe
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	The films are very enjoyable to watch as none of them tend to bore you
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	Goblet of fire, the actor Roberta plays
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	Spidennan Movie last night
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	movie with lots of fun parts
	and amazing villans, I would
	recommend this movie to everyone!
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	the Story line is put together
	amazinaly. Their is only one
	Elina i didn't like unout the
	movie and it was the fact
	that they didn't use the original
	actor for peter parker from the
	Movie (Spiderman 1) but apart
	from that the movie is
	hards hands down 4 Stars
	a good family and friends get Logether mone.
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	6 hing i didno like wout the
	movie and it was the fact
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	actor for peter parker from the
	Movie (Spiderman 1) but ciparo
	from that the movie is
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	Some relevant ideas but limited.
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